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Attorney Docket No.: PATENT ABREAU-00106

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Robert Olan Keith, Jr.

Serial No.: 09/801,140

Filed: March 6, 2001

For: **METHOD AND APPARATUS FOR
ACCESSING INFORMATION
WITHIN AN ELECTRONIC
SYSTEM**

Group Art Unit: 2171 ROOM

Examiner:

TRANSMITTAL LETTER

260 Sheridan Avenue, Suite 420
Palo Alto, CA 94306
(650) 833-0160

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

Enclosed please find an Information Disclosure Statement and Form PTO-1449, including copies of the references contained thereon, for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: June 24, 2001

By: Jonathan O. Owens
Jonathan O. Owens
Reg. No.: 37,902

Attorneys for Applicant

CERTIFICATE OF MAILING (37 CFR § 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Assistant Commissioner for Patents, Washington D.C. 20231

HAVERSTOCK & OWENS LLP
Date: 6/21/01 BY: [Signature]



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JUN 23 2001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

TC 2100 MAILROOM

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Serial No.: 09/801,140

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For: **METHOD AND APPARATUS FOR
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Examiner:

**INFORMATION DISCLOSURE
STATEMENT**260 Sheridan Avenue, Suite 420
Palo Alto, California 94306
(650)833-0160Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

The citations listed below, copies attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make these citations of official record in this application.

Applicant has become aware of the following printed publications which may be material to the examination of this application:

- J. Edozien, "eBusiness is Enterprise Application Integration," Arthur Anderson eBusiness Solutions, Jan. 2000, pp. 1-15.
- A. Goodman, "Quiver: Inktomi on Steroids?," www.traffick.com website, July 2000, pp. 1-3.
- "Quiver: Community-Powered Search Solutions," printed from www.quiver.com website on Nov. 22, 2000, 9 pages.
- R. Seeley, "Twenty Questions for Saga Software's Andre Yee," eAI Journal, Nov./Dec. 2000, pp. 54-56.
- "Blue Martini Customer Interactive System," printed from www.bluemartini.com website on Nov. 22, 2000, 4 pages.

CERTIFICATE OF MAILING (37 CFR § 1.8(a)).

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HAVERSTOCK & OWENS LLP
Date: 6/21/01 By: Carleen A. Brown



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This Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: June 21, 2001

By: Jonathan O. Owens
Jonathan O. Owens
Reg. No.: 37,902

Attorneys for Applicant